



Harley-Davidson
Financial Services

H-D™ EXTENDED SERVICE PLAN



Harley-Davidson
Financial Services

www.hdfsi.com

GET TO KNOW THE HDFS FAMILY:

Harley-Davidson® Insurance

Harley-Davidson® Extended Service Plan

Harley-Davidson™ Debt Protection Plan

Harley-Davidson® Guaranteed Asset Protection (GAP) Plan

Harley-Davidson® Visa®

Harley-Davidson® Planned Maintenance Program

**ASK YOUR DEALER FOR
MORE INFORMATION.**

**WE'VE GOT YOU
COVERED.**



**THE ONLY HARLEY-DAVIDSON®
[FACTORY-ENDORSED]
EXTENDED SERVICE PLAN** 

Not all products available in all states.

H-D™ Extended Service Plan: For new motorcycles, the Expense Reimbursement Package and Optional Tire & Wheel Coverage begin the same day you purchase your motorcycle, while the Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages continue for the life of the contract. For used motorcycles, all coverages begin the same day the bike and service contract are purchased.

This brochure is only a general overview of H-D™ Extended Service Plan features. Please refer to the actual contract for specific coverage, exclusions and restrictions.

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ESP19
(Revised 1/2011)

RELAX. WE'VE GOT YOU COVERED.

Few machines have ever captured the power and glory of a Harley-Davidson® motorcycle. With the H-D™ Extended Service Plan, you can protect that experience and ride worry-free knowing your bike is backed by protection offered by Harley-Davidson. Take advantage of the plan today and give yourself the freedom to ride.

A SOUND INVESTMENT IN VALUABLE PROTECTION

You are about to make one of the most important investments of your life—and Harley-Davidson is here to protect you and your purchase with the Harley-Davidson® Extended Service Plan that covers your bike and so much more!

Let's face it, mishaps on the road happen. But we have your back. With the H-D™ Extended Service Plan (the only H-D® factory-endorsed extended service plan) we protect your bike and so much more:

- Covers repair costs on over 1,100 parts on your bike
- Reimbursement for covered rental, towing and lodging expenses
- National assistance gets you to an authorized H-D® dealer in the event of a mechanical breakdown
- Repairs made by experts with Genuine H-D® Motor Parts*
- Transfer remaining coverage to the next owner



* When available.

GENUINE PROTECTION, UNDENIABLE VALUE OFFERED BY HARLEY-DAVIDSON

How many parts are covered on your bike when you purchase the H-D™ Extended Service Plan? Over 1,100 parts—see inside flap for a sample listing. Plus, you will receive reimbursement for rental vehicles and pick-up (towing) charges and even lodging and meals if you are stranded away from home for a covered breakdown. Optional Tire & Wheel Coverage is even available to further enhance your plan.

For new motorcycles, both the Expense Reimbursement Package and optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages on used motorcycles start the same day the motorcycle and service contract are purchased.



THE ONLY HARLEY-DAVIDSON
[FACTORY-ENDORSED]
EXTENDED SERVICE PLAN 

PRICES PER REPAIR WITHOUT THE H-D™ EXTENDED SERVICE PLAN*

Cruise Module
\$457.46

Tire
\$276.68

Brake Caliper
\$286.45

Starter
\$549.77

Transmission
\$2,487.12

Ignition Switch
\$195.19

Stem Bearings
\$326.67

Speedometer
\$342.77

Wheel
\$588.02

Engine
\$3,992.81

UP TO 7 YEARS OF COVERAGE.

COVERAGE FOR OVER 1,100 PARTS — All repairs will be performed by experts at an H-D® dealership using Genuine H-D® Motor Parts.**

EXPENSE REIMBURSEMENT PACKAGE — If you have a covered breakdown while on the road, you'll receive up to \$75/day (\$750 maximum) for a rental vehicle, up to \$150/day (\$450 maximum) for meals and lodging, and up to \$200 for towing to an H-D® dealership.

NATIONWIDE REPAIR LOCATION ASSISTANCE — In the event of a covered breakdown, our H-D® Service Center can direct you to the nearest H-D® dealership for repairs.

LOCKED-IN REPAIR COSTS — A \$50 deductible per claim is what you'll pay for a covered repair—and no deductible for Expense Reimbursement Package benefits.

CONTRACT TRANSFER — Transfer any remaining coverage to the next owner should you sell your bike. This can easily increase resale value.

FUTURE CONTRACT GUARANTEE — Allows you to extend your contract coverage for up to 5 additional years (subject to current underwriting guidelines).

OPTIONAL TIRE & WHEEL COVERAGE — For an additional surcharge, this coverage will replace your tires and wheels if damaged by a road hazard.

* Listed repair costs are national averages based on actual H-D™ Extended Service Plan claims from Jan. 2010 – Jan. 2011. Actual costs may vary.

** When available.

COVERS 1,100 PARTS ON YOUR NEW OR USED MOTORCYCLE!*

THE HARLEY-DAVIDSON® EXTENDED SERVICE PLAN IS AVAILABLE FOR HARLEY-DAVIDSON® AND BUELL® MOTORCYCLES.

ENGINE

Barrels & Block
Base Gasket
Bearings
Breather Valve Gear
Bushing(s)
Camshaft
Caps
Check Balls
Compression Rings
Connecting Rod Bearings
Connecting Rods
Crank Case Oil Seal(s)
Crank Pin
Crank Pin Bearing
Crankcase(s)
Crankshaft Key
Engine Mounts
Exhaust Manifold Bolts
Exhaust Manifolds
Exhaust Valves
Expansion Plug
Flywheel
Flywheel Ring Gear
Gaskets
Headbolts
Headgasket
Heads

Intake Manifold
Intake Manifold Bolts
Intake Manifold Gaskets
Intake Valves
Mainshaft Seal
Needle Bearings
Oil Filter Mount
Oil Pressure Switch
Oil Pump & Cover
Oil Pump Drive Gear
Oil Pump Drive Shaft
Oil Pump Idler Gear
Oil Pump Pressure Relief Valve
Oil Rings
Oil Screen Cover(s)
Pinion Gears
Pins
Piston Pin Lock Rings
Pistons
Pushrods
Rocker Arm Pivots
Rocker Arm Shaft(s)
Rocker Arms
Rocker Cover & Gaskets
Shims
Sleeves
Spacers
Sprocket Shaft Bearing
Stabilizer Link
Studs
Tappet(s) & Guide(s)
Tappet Guide Gaskets
Thrust Washers
Timing Hole Plug
Valve Guides
Valve Keepers
Valve Retainers
Valve Seals & Seats

TRANSMISSION

Bearings & Housing(s)
Countershaft
Coupling
Cover(s)
Dipstick Covers
Filler Cap
Fillerplug O-Ring
Gasket(s)
Gear(s)
Housing
Inner Ramp
Mainshaft
Oil Fill Spout
Oil Pan & Gasket
Oil Spout Gasket
Oil Tank Seal
Outer Ramp
Pins & Plugs
Quad Seal
Ramp Ball(s)
Retaining Ring
Spacer(s)
Thrust Washer(s)

PRIMARY DRIVE

Chain Tensioner
Chain Tensioner Anchor Plate
Chain Tensioner Pad
Chain Tensioner Plate
Cover(s)
Front Sprocket & Nut
Grommet(s)
Primary Chain
Rear Sprocket
Shaft Extension
Sliding Cam
Spacers
Sprocket Cover

SUSPENSION

Axle(s)
Bearing Spacer Sleeve(s)
Hub(s)
O-Ring(s)
Roller Bearing(s)
Seal(s)
Shock Absorbers
Slider Tube Springs
Snap Ring(s)
Spacer(s)
Swing Arm

STEERING

Bearing Adjuster
Caps
Damper Tubes
Fork Stem & Nut(s)
Fork Stem Bracket
Fork Stem Dust Shield
O-Ring(s)
Oil Seal(s)
Plugs
Roller Bearing & Cup
Slider Assembly(ies)
Slider Tube
Spring(s)
Stops

BRAKE SYSTEM

Bleeder(s)
Bracket(s)
Brake Lines
Brake Rod Return Spring
Brake Rotors
Bushing
Caliper and Piston(s)
Dust Boot(s)
Hinges & Lever(s)
Master Cylinder

Master Cylinder Boot
Master Cylinder Cover
Master Cylinder Fitting(s)
Master Cylinder Gasket(s)
Master Cylinder Reservoir
Master Cylinder Rod
O-Ring(s)
Pins
Retaining Ring(s)
Seal(s)
Spacer(s)
Spring(s)
Clip(s)

FUEL SYSTEM

Accelerator Pump
Carburetor Vacuum Switch
Carburetor Float & Chamber
Carburetor Gaskets
Carburetor Linkage
Carburetor O-Ring(s)
Carburetor Pump Housing
Carburetor Rod(s) & Spring(s)
Carburetor Starter Cap
Carburetor Starter Valve
Control Cables
Fuel Door Lock Cylinder
Fuel Gauge Sending Unit
Fuel Injection Components
Fuel Petcock
Fuel Tank
Metal Fuel Line
Needle Jet(s)
O-Ring(s)

COOLING SYSTEM

Cooling Fan(s)
Coolant Bottle
Engine Coolant Temp. Sensor
Fan Relay(s)

Radiator & Cap
Thermostat
Thermostat Housing
Water Pump
Water Pump Cover
Water Pump Housing

ELECTRICAL SYSTEM

Brake Light Relay
Brake Light Relay Switch
Cigarette Lighter
Coil Cover
Cruise Control Module
Cruise Control Servo
Cruise Control Switch
Dimmer Switch
Head Lamp Switch
Horn
Horn Contact Switch
Ignition Module
Lamp Sockets
Neutral Indicator Switch
Parking Lamp(s) Relay
Parking Lamp(s) Switch
Passing Lamp Switch
Regulator
Rotor & Rotor Assembly
Sensor Assembly
Spark Coil & Plate
Speaker Control Switch
Starter
Starter Armature
Starter Bearings & Brushes
Starter Bushings

Starter Field Windings
Starter Idler Gear
Starter Motor Case
Starter Pinion Gear
Starter Relay
Stop Lamp Switch
Stop/Start Switch
Timer Cover Gasket & Cover(s)
Turn Signal Cancellor
Turn Signal Switch

INSTRUMENTS & GAUGES

Amperage Gauge
Fuel Gauge
Oil Pressure Gauges
Speedometer
Tachometer
Temperature Gauge

SEALS & GASKETS

Covered on new and used motorcycles.

TOURING PACKAGE

Not available for Buell® or police motorcycles.

SADDLEBAG/TRAVEL TRUNKS

Bags
Hinges
Latches
Mounting Hardware
Trunks

FAIRING HARDWARE

Brackets
Covers
Hinges

Latches
Mounting Hardware
Switches

CB RADIO/INTERCOM

Cables
Console Pod
Headset
Microphone
Jacks
Splitter
Transmitter/Receiver

SIDECAR HARDWARE

Brake Rotor
Brake Caliper
Fittings
Hinges

Hub
Latches
Lines

Mounting Hardware
Spindle
Suspension
Wheel Bearings

AUDIO ENTERTAINMENT GROUP

CD Player/Tape Deck
Receiver

FACTORY ELECTRONICS

Bluetooth
Navigation Devices

TIRES & WHEELS

Optional Tire & Wheel
Coverage available on new and used models.

* Please refer to the actual contract for specific coverage, exclusions, and restrictions.

ASK FOR IT BY NAME.



DON'T WAIT FOR TROUBLE TO FIND YOU—PROTECT YOUR RIDING EXPERIENCE WITH THE H-D™ EXTENDED SERVICE PLAN

Coverage for more than 1,100 parts on your new or used motorcycle, expense reimbursement for breakdowns away from home, convenient repair location assistance and service, locked-in repair costs, added value if you decide to sell, and optional Tire & Wheel Coverage to protect you against bumps in the road. So many benefits in one package—so what are you waiting for?

You may include the plan on your Harley-Davidson Financial Services loan at the time you purchase your bike, or even put it on your H-D® Visa® card. To get the plan and its many benefits, talk to your H-D® dealer today and you'll be riding worry-free in no time.

Don't delay. Get this important protection today.



ASK FOR IT BY NAME.

FREQUENTLY ASKED QUESTIONS

Q: WHAT DOES THE H-D™ EXTENDED SERVICE PLAN COVER?

A: Every H-D™ Extended Service Plan includes Mechanical Breakdown Coverage that covers virtually all major parts and systems on your bike. The Expense Reimbursement Package provides reimbursements on covered claims for rental vehicles, pick-up and towing charges, and even lodging and meals if you are stranded away from home. And the Optional Tire & Wheel Coverage protects you from hazards you encounter on the road.

Q: WHEN DOES COVERAGE START?

A: For new motorcycles, both the Expense Reimbursement Package and Optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages continue for the life of the contract. For used motorcycles, all coverages begin the same day the bike and service contract are purchased.

Q: WILL THE PLAN SAVE ME MONEY?

A: With today's advanced technology, repair costs have risen and will likely continue to do so. The future costs of even one unexpected repair may easily exceed the cost of buying an H-D™ Extended Service Plan now. A \$50 deductible per claim is what you'll pay for a covered repair, plus there is no deductible for anything covered under the Expense Reimbursement Package or Optional Tire & Wheel Coverage. And you'll pay nothing for any covered parts previously repaired or replaced under the terms of your plan.

Q: WHAT IF I SELL MY BIKE BEFORE COVERAGE ENDS?

A: Unlike many other service plans, you can transfer any remaining coverage to the next owner. This can further enhance the value of the motorcycle, and help you get the highest possible resale price.